

PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

Overview

Sylacauga Healthcare Authority dba Coosa Valley Medical Center (CVMC) is committed to offering financial assistance to people who need emergency and/or other medically necessary care and are not able to pay for this care. You may be able to get financial assistance if you are not insured or underinsured and meet the eligibility requirements. You may also be able to receive financial assistance if paying your out-of-pocket expenses is seen as a financial hardship for you. CVMC strives to make sure that the financial capacity of people who need health care services does not stop them from seeking or getting care. This is a summary of the CVMC Financial Assistance Policy (FAP).

Availability of Financial Assistance

You may be able to get financial assistance if you do not have insurance, are underinsured, or if it would be a financial hardship to pay in full the expected out of pocket expenses for the emergency and/or other medically necessary care you received at CVMC. Please note that there are certain service exclusions that are not typically eligible for financial assistance, including, but not limited to elective services, and other non-covered services.

Eligibility Requirements

Financial assistance is generally determined based upon need which is determined by a review of household income based on the *Federal Poverty Level (FPL)* and the amount of patient responsibility. If you and/or the responsible party's income combined is at or below 200% of the federal poverty guidelines, you will may have no financial responsibility for the care given by CVMC. If you fall between 200 and 400%, you may qualify for discounted rates for the care provided by the facility. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you already qualify for certain types of governmental aid we may, in certain cases, presume you are eligible for financial assistance. If you have sufficient insurance coverage or are determined to have enough income available to pay for your care, you may not be eligible for financial assistance.

Where to Find Information

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance, you may:

- Download the information online at www.cvhealth.net and select the Patient/Visitor tab and select the FAP application.

- Request the information or assistance in writing by mail or by visiting a Financial Counselor at Coosa Valley Medical Center 315 West Hickory Street Sylacauga, Alabama 35150 or by telephone by calling (256) 401-4017.

How to Apply

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to CVMC for processing. You may also apply in person by visiting one of our Financial Counselors at the address listed below. Financial assistance applications should be sent to the following office:

Coosa Valley Medical Center
Financial Counseling
315 W Hickory St
Sylacauga, AL 35150

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